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Apex Electric Department is a community-owned utility, providing reliable, safe, and high quality services focused on our customers. Web: Start/Stop Services Bill Payment & Account Concerns; Phone: (919) 249-3311 Report a Power Outage: Web: Report Outage Electric Utilities Phone: (919) 249-3531 We CANNOT answer account or billing questions at this number. Report Outage & View Map Apex Electric Department is a community-owned utility, providing reliable, safe and high quality services focused on our customers. For over 105 years (since 1917) Apex has owned and operated its own electric distribution system for service to customers within the town limits of Apex, parts of Cary and some rural areas. Our department has 45 employees with over 325 years of combined service. Employees in our department include arborists, line workers, technical services and administrative roles. Each member of our team proudly works to provide reliable power to over 28,000 customers. Our team maintains 735 miles of underground lines, 161 miles of overhead lines and 7,500 street/area lights. Every year, our staff receives over 2,000 hours of formal training. Engineering Design Discuss electrical needs with new and existing customers Produce design and construction documents for system upgrades and additions Construction scheduling and coordination of material purchases/delivery Construction Dept. personnel construct and modify both overhead and underground electric distribution facilities Respond to underground utility location request prior to excavation Operations and Maintenance Electric system maintenance and upgrades to increase reliability of the distribution system Substation monitoring and testing Outage restoration Vegetation Management of overhead electric lines Solar Apex provides a premium level of service for customers by being "close to home." In the event of a storm or other problems, our linemen are nearby, ready to respond, and very knowledgeable of the system and how it operates. The Electric Utilities Department has 37 employees. Apex is affiliated with Electricities, a not-for-profit association of 99 members representing Public Power communities in North Carolina, South Carolina, and Virginia that distribute electricity. Fifty-one of them are also participants in either North Carolina Municipal Power Agency Number 1 or North Carolina Eastern Municipal Power agency, which also generate the power supplied to over 400,000 customers. Electricities is a support association providing information and training support to organization members. All policies and rates are adopted by the local elected body and Apex operates as an independent entity. Visit the Electricities website for additional information. Municipal Electric Safety Award - for No Time Lost (American Public Power Association 1997-2007) Reliable Public Power Provider - Gold (RP3) - (American Public Power Association 2007-2008) Public Power Award of Excellence - Energy Efficiency (2008 & 2009) Public Power Award of Excellence - Communications (2008 & 2009) Public Power Award of Excellence - Customer Service (2008 & 2009) Reliable Public Power Provider - Platinum (RP3) - American Public Power Association (2009-2010) Public Power Award of Excellence - Workforce Development (2019 & 2020) Certificate of Excellence in Reliability - American Public Power Association (2019, 2020, 2021 & 2022) Public Power Award of Excellence - Reliability (2019 & 2020) Public Power Award of Excellence - Grid Modernization (2020) Reliable Public Power Provider - Platinum (RP3) - American Public Power Association 2020-2023) Public Power Award of Excellence - Continuous Improvement (2021) On average, Apex, NC residents spend about \$217 per month on electricity. That adds up to \$2,604 per year. That's roughly equal to the national average electric bill of \$2,602. The average electric rates in Apex, NC cost 15¢/kilowatt-hour (kWh), so that means that the average electricity customer in Apex, NC is using 1,409.00 kWh of electricity per month, and 16,908 kWh over the course of the year. This data is aggregated over the past 12 months. Solar saves you money by reducing or eliminating your monthly electric bill. The amount that you can save with solar in Apex, NC is based on two factors: how much you spend on electricity now and how much of your electric bill you can offset with solar. Based on the intensity and amount of sunlight hours in Apex, NC, the average electricity customer in Apex, NC will need a 11.8 kilowatt (kW) solar panel system to offset 100% of their annual electricity consumption of 16,908 kWh per year. On the EnergySage Marketplace, solar shoppers in Apex, NC pay an average of \$23,000 for a 11.8 kW solar panel system prior to incentives. The savings from offsetting 100% of an electric bill with solar can add up fast! Assuming an 1.9% annual increase in electricity prices and that you install your system with a \$0-down loan, you can expect to save \$2,600 in your first year, \$13,500 over five years, \$28,300 over 10 years, and \$62,500 over 20 years on electric bills in Apex, NC. Over your system's lifetime you'll save more by financing your solar system with a cash purchase, but you won't start saving in year one. Learn more about how to finance your solar panel system. How much can you save by going solar in Apex, NC?

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