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It varies depending on the hotel brand and your membership status.Find out moreAccess unlimited high-speed Wi-Fi at our hotels worldwideDuring your stay, receive complimentary access to the health club & sport facilities (if fees apply and available at the hotel).Enjoy exclusive benefits with our lifestyle and travel partners: points transfer from airline partners, special offers and much more.Find out moreWhen checking-in, enjoy priority access at our dedicated members' reception desk.Enjoy a complimentary welcome drink per stay, for the ALL member and each accompanying guest sharing the room. You will find a digital voucher on your ALL.com app, to be redeemed at the hotel. Please note that in some hotels, your welcome drink will be offered to you by a different method.Any consecutive stays (check-out and check-in on the same day) in the same hotel will be considered as one stay.Different beverages are offered, depending on the hotel brand (further details on your app and at the hotel).Download the ALL.com app now to enjoy your welcome drink during your stay.To make your stay more pleasant, you can arrive early/leave later.Upon request (subject to availability).If your preferred hotel is sold out, we will make a room available just for you! You can enjoy guaranteed room availability for bookings made up to three days in advance for Gold members, and up to two days in advance for Platinum members and above.Guaranteed room availability is only applicable to stays of at least seven nights in Adagio Original, Adagio Access and Adagio Premium hotels, resort hotels and Thalassa sea & spa properties.View dates that are not covered by guaranteed room availability.Receive an upgrade to the next room category, if available at time of check-in. Excludes villas, one-of-a-kind suites, speciality suites and presidential suites.If unavailable, the hotel will seek to allocate you an enhanced room in your current room category i.e. a higher floor, more desirable view, corner room or better amenities.At Fairmont, an upgrade is not applicable to Fairmont Gold Floor Upgrades are available up to the Junior Suite category at Raffles hotels.This upgrade does not apply to ibis, ibis Styles, Adagio Original, Adagio Access and Adagio Premium, Jo&Joe brands or any other hotels that do not have different room types.Except BreakFree, ibis, ibis budget, ibis Styles, Adagio Access, greet, JO&JOE.Have a question? A dedicated support line and our customer care team are here to help.AssistanceReceive a guaranteed upgrade to a suite for one night with the Suite Night Upgrade benefit. Earn two Suite Night Upgrades as soon as you reach 60 nights or 14,000 Status points. When you reach 18,000 Status points another Suite Night Upgrade will be credited to your account. Then you'll get an additional Suite Night Upgrade with every 4,000 Status points earned (that is, at 22,000, 26,000, 30,000 Status points and so on). The more you stay, the more you earn.Find out more about Suite Night Upgrades.During your stay, enjoy complimentary access to the hotel Lounge, regardless of the room type booked, at hotels equipped with a Lounge.Access to Fairmont Hotels' Gold Lounge is included from Diamond status.View the list of hotels with a LoungeEnjoy free breakfast on weekends when you book on the ALL.com site or app, via our call centres or directly with the hotel.Standard breakfast is included for ALL members and each guest staying in their room. It does not include room service or tips.This benefit is not valid at hotels that do not have a restaurant, or that exclusively offer rates that include breakfast. In the Asia-Pacific region, members from Platinum status onwards may enjoy free breakfast all week at our hotels and resorts. Breakfast is served in the Lounge by hotels with a Lounge; otherwise, breakfast is served in the hotel restaurant.As an exception, for stays at The Hoxton hotels, a breakfast bag will be placed outside the Member's door.Access to Fairmont Gold Lounge at Fairmont is included from the Diamond status, for up to 2 adults and 2 children. View the list of participating hotelsOnce your ALL and worldib accounts are correctly linked, your benefits are automatically preloaded into your worldib account.All you have to do is select the participating Wojo space and proceed with the reservation.Learn more10 rewards worth €10 each are credited to your account once you've accrued 26,000 Status points during a calendar year. Treat yourself to a meal or relaxing spa treatment (depending on hotel facilities). Rewards can be used if you are staying at the hotel and shall be redeemed at the reception desk.Find out more about this benefitGift the person of your choice with a higher Status.Enjoy the services of a Personal Assistant, 24 hours a day, 7 days a week, at home or away. A single point of contact for all your travel needs and much more. Whether it's for a new reservation, assistance with a stay or concierge services, you can reach a personal assistant on a private number and e-mail address. Ask for anything, any time.Contact your Personal AssistantHave some spare points? Gift Reward points to five ALL members of your choice. Limited to 12 transfers per year. Transfers may only be made via your Personal Assistant.Fairmont Fit Gear Lending programme is available to members of ALL. It is complimentary from Silver status, while Classic members enjoy it for a small service fee.Whether you've left your fitness gear at home, prefer to travel light, or just want a private in-room workout, staying active at Fairmont is just a phone call away. The Fairmont Fit Gear Lending programme offers workout apparel and footwear, delivered directly to your room.Gold members and above, prepare to feel exhilarated at one of Swissôtel's spa and sports facilities, with 20% off treatments.This discount is only available in spas owned and managed by the hotels.newEnjoy guaranteed reservations for up to four guests at our celebrated restaurants when booked at least 24 hours in advance. Savour exquisite culinary experiences, indulge in time-honoured rituals, and immerse yourself in the rich traditions of our renowned dining destinations. Restrictions apply, including special events and venues not managed by Raffles.Only at Pullman hotels - one piece per stay10% discount at Mercure restaurants during your stay for a maximum of four people. Not valid on breakfast and not available in France, Italy, Spain, Portugal and countries in Asia Pacific.A bed-making service is provided in private rooms, and towels are provided free of charge.When a member is staying in a private room at JO&JOE, benefits are available for the member and all registered guests staying with them in the room. When the member has booked a bed in a dormitory, benefits are available for the member only.newMembers from Diamond status can enjoy the exclusive 24/7 Legendary Raffles Butler Service with all room types. This exceptional service, typically reserved for Suites, is available to ensure an unforgettable stay.Get an insider's view of your destination with a half-day city-tour from one of our local staff members OR a local experience with the Hotel's General Manager. Benefit subject to team member availability.When a member is staying in a private room at JO&JOE, benefits are available for the member and all registered guests staying with them in the room. When the member has booked a bed in a dormitory, benefits are available for the member only.Up to 15% discount with our car rental partners.Find out moreGet up to 15% off in more than 1,000 airport lounges worldwide (discount varies based on your ALL status). Plus earn up to 1,500 Reward points.Find out moreEnjoy an exclusive 15% discount* in the Paris Saint-Germain Megastore and Champs-Élysées stores by presenting your ALL - Accor Live Limitless member card, as well as proof of identity when paying for your items.*Partner discounts applicable on all in-store products, excluding capsule collections, limited editions, collector's products, books and flocking. Discounts cannot be combined with any other current promotions. Offer applicable throughout the 2023-2024 season.ALL members of Gold status and above enjoy a 100-day trial offer: total satisfaction or your money back. Available at Pullman Hotels Shop, Mövenpick Boutique, Swissôtel at Home, Mercure Store, Novotel Store and ibis Store. Plus, earn 1 Reward point per euro spent.Discover more

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